

Datasheet

Debian – Ubuntu Fujitsu Server Edition (FSE) for PRIMERGY Servers

Introduction

Join Fujitsu and Bytec in backing the ideal open server operating system Debian and Ubuntu Fujitsu Server Edition (Debian - Ubuntu FSE). These operating systems are Debian 6 / 7 and Ubuntu 12.04 LTS / 14.04 LTS based Linux distributions with PRIMERGY-specific extensions. The service packages Standard and Priority range from e-mail to 7x24h phone support. The entire service for Debian - Ubuntu FSE is provided by the software partner Bytec. Legal basis for all services is the Debian - Ubuntu FSE Service Level Agreement under <http://docs.ts.fujitsu.com/dl.aspx?id=f2e6d81f-0cc5-4fad-a714-e7389f78b78b>.



Features

Customer benefits

Linux distribution with a focus on stability and security

- Hardware and RAID monitoring based on integrated management components
- Professional service packages – including 7x24h Support
- Only one contact person for hardware and software questions
- To be configured via Fujitsu System Architect

Debian - Ubuntu FSE

Debian - Ubuntu FSE, the successor of debian FSE, has been upgraded for Fujitsu servers and in addition to drivers contains integrated ServerView agents for hardware monitoring, as well as tools for RAID monitoring (ServerView RAID agents and Manager).

Distribution kit

The Debian - Ubuntu FSE distribution kit are Debian and Ubuntu installation medium for x86 and x86_64 architectures with a package choice specially adapted to the server (incl. File Server, Print Server, Mail Server, Web Server and Proxy Cache Server). The distribution kit is available only within the range of a support agreement as download.

Live CDs

The Debian FSE live image on base of Debian 6.0 "squeeze" has been optimized for PRIMERGY servers and can be used for simple and reliable problem analysis on PRIMERGY servers. The ServerView agents and RAID tools are also fully integrated. For this purpose the Live image has only to be downloaded (available as DVD- or USB image). Then the live image can be booted independent from the installed operating system. The live image is only available as download from the Bytec download area.

Service level agreements

Three variants of Debian - Ubuntu FSE Service Level Agreements (subscriptions) are offered at a preferential price, which may be readily activated via the Internet at OS vendor. All subscriptions are available with terms of one and three years.

Debian - Ubuntu FSE support has to be called via Bytec hotlines that are specified in the service certificates.

The subscriptions entitle for download and use of Debian and Ubuntu software and updates from the software partner.

Standard Support

Debian - Ubuntu FSE Standard Support is the core of Debian - Ubuntu FSE maintenance; it is indispensable for servers with business-critical applications.

- E-mail and telephone support with 2 hours response time
- Monday to Friday, 9:00 to 18:00 hrs (except bank holidays)
- Distribution Kit per download from partner

Attention: Due to time zone problematic Standard Support can only be offered inside EMEA!

Priority Support

Priority Support offers both firms with multi-shift operation and corporations that intend to run reorganization and maintenance work on weekends, the highest possible safeguard against operating system outage.

- Telephone support with 1 hour response time
- 7 x 24 hours - Monday to Sunday, 0:00 to 24:00 hrs
- Distribution Kit per download from partner

Support for virtualization

In addition to the support for DEBIAN / Ubuntu as an operating system additional support offerings are available for DEBIAN / Ubuntu FSE either running as a virtualization platform (KVM as hypervisor) or as a virtualized guest OS.

Source

The Debian - Ubuntu FSE products can be directly configured at software partner or by System Architect of Fujitsu. The support certificates are shipped together with hardware. The Fujitsu order numbers can be found in the Product Facts. All services can be ordered for existing installations as well.

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More information

Fujitsu platform solutions

In addition to Fujitsu Debian - Ubuntu FSE, Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure-as-a-Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing products

www.fujitsu.com/global/services/computing/

- PRIMERGY: Industrial standard server
- SPARC Enterprise: UNIX server
- PRIMEQUEST: Mission-critical IA server
- ETERNUS: Storage system

Software

www.fujitsu.com/software/

- Interstage: Application infrastructure software
- Systemwalker: System management software

More information

Learn more about Fujitsu Debian - Ubuntu FSE, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website.
www.fujitsu.com/

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:
www.fujitsu.com/global/about/environment/



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Contact

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